

Feldon Housing Limited Data Protection Disclaimer

Data Protection Disclaimer

Feldon Housing Limited is committed to protecting your privacy and handling your personal information in a safe, secure and lawful way. We comply with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 and all other relevant legislation governing the protection of personal data.

By using our website, contacting us, or providing us with any personal information, you acknowledge that Felton Housing may collect, store and process your data for the purposes of delivering our services, managing tenancies, responding to enquiries, fulfilling our legal and regulatory obligations, and improving the services we provide.

We only collect information that is necessary, and we will always explain why we need your data and how it will be used. We will not share your information with third parties unless we are legally required to do so, it is necessary to deliver our services, or you have given us clear consent. Where we work with contractors or partner organisations, they must meet strict data protection and confidentiality requirements.

We take appropriate technical and organisational measures to keep your information secure, including secure storage, restricted access and encrypted systems. However, information transmitted over the internet can never be guaranteed as completely secure, and you share data with us at your own risk.

Our full **Privacy Notice** explains what information we collect, how long we keep it, the rights you have under data protection law, and how you can contact us about your data. You can request a copy of our Privacy Notice at any time by emailing info@feldonhousing.co.uk

If you have concerns about how we use your personal information, you have the right to contact the **Information Commissioner's Office (ICO)** for independent advice.
